

Occasionally servers need to be rebooted.

Recently one of our customers notified the stakeholders a reboot was scheduled for Sunday. One of their employees decided to get the job done ahead of schedule. While good intentions were meant, users of the system are located in multiple time zones across the globe. Security systems did not allow the system to reboot completely and this is when An Island received a call. Wade, a member of the staff at An Island, took the call and within 10 minutes the issues were resolved and the system was running. Our CEO was asked “How did you manage this so quickly on a Saturday.” His response was “Where the Sun Never Sets” we mean it and if it’s possible we will do it.

Thanks Wade it is dedicated employees that make the system work.